Naveenkumar S

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# Professional Summary

Results-driven IT Professional with 4.10 years of experience in managing and troubleshooting systems in fast-paced environments. Adept at identifying, and resolving production issues to ensure smooth operations and minimal downtime. Skilled in ETL Tool (DataStage), Oracle EPM Cloud Applications (ARCS, FCCS, RBS, Planning, ESSBASE), SQL & Unix commands with a proven track record of improving system efficiency and performance. A proactive and collaborative team member with good communication skills.

# Skills

* Operating Systems: Linux, Windows
* Database Management: SQL, Oracle
* **Programming & Scripting: C, Basics of Java.**
* Cloud Technologies: Oracle EPM Cloud applications, AWS
* Monitoring Tools: Splunk, CA Workload Automation, WINSCP, Putty
* Incident Management: ITIL, ServiceNow, Jira
* **Application Support: Debugging, Troubleshooting, Log Analysis**

# Experience

**DXC Technology** *Chennai, India*

Production Support Engineer *July 2020 – Present*

**Project – Commonwealth Bank of Australia**

Designed and implemented a robust ETL process to automate the lateral hiring process within Infosys.

* Builted **PySpark pipelines** from scratch to ingest candidate details from candidate application form to recruitment portal, every day via Airflow – processing around **700GB data in under 20 minutes** with **96% success rate –** creating daily, weekly, monthly level data with incremental loads.
* Created integrated reports and dashboards using SQL and Python to provide real-time insights into the hiring process on

infosys recruitment platform.

**Project 2 – Data Analysis on Housing Finance Data**

## Analyzed LIC HFL data to identify key customer trends and predict potential loan defaults.

* Developed a scalable data pipeline using Apache Spark and PySpark for distributed data processing and ETL.
* Implemented workflow orchestration and scheduling with Airflow, automating data ingestion and processing around **1TB data in under 30 minutes** with **98% success rate** and stores final transformations to MySQL Server.
* Created dynamic, interactive visualizations with Streamlit and Plotly, enabling stakeholders to explore data insights. Deployed the Streamlit application on Virtual Machine.

**Achievements**

* Awarded **1st Place** in **Infosys Quality PACE Competition 2024**.
* **2nd Runner Up** in **Digital Hackathon 2024** Conducted on Infosys Ltd.

**Awards**

* **Ramp Award** for outstanding performance at Infosys Ltd.,May 2023.
* **Spot Award** for outstanding performance at Infosys Ltd.,Sep 2022.
* **Rising star** award at Infosys., Apr 2022.

# Certifications

Microsoft Azure Certifications – Azure Data fundamentals(DP-900).

Infosys Certification – Infosys Certified Python Programmer,

Infosys Certfied Database and SQL Professional,

Infosys Certified PySpark Professional,

Infosys Certified MySQL Associate.

# Education

Kongu Engineering College, Erode, Tamil Nadu, India *July 2016 - June 2020*

Bachelor of Engineering, Electronics and Communication Engineering